

**Inclusion of Primal Reflex Release Technique™ (PRRT™)
in the plan of care for shoulder pain: A case report**

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2 plan of care for shoulder pain: A case report

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ABSTRACT:

6 *Shoulder pain in physical therapy is a common occurrence; however, literature is mixed when it*
8 *comes to the most efficacious treatment approach. The purpose of this paper was to introduce a*
10 *new technique, Primal Reflex Release Technique™ (PRRT™), into the realm of shoulder care.*
12 *This article describes the management of a 55 year old male patient with bilateral shoulder pain*
14 *during elevation which was insidious in nature. The plan of care involved both traditional*
16 *therapeutic approaches (mainly strengthening) and PRRT™. Following treatment with*
18 *PRRT™, the patient no longer had pain with elevation and was able to immediately begin*
20 *strengthening exercises to address the underlying cause of pain. Literature to explain the*
22 *mechanism of action for PRRT™ or provide validity/reliability data is currently absent. Future*
studies need to focus on attempting to answer these questions.

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INTRODUCTION:

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As an outpatient physical therapist, the number of shoulder patients with limited range of motion
or pain one will see during their career is immense, and for every one encountered there is likely
a different treatment strategy/technique that could be used and could be successful. Included in
this laundry list are various manual therapy techniques, modalities, therapeutic exercises, and

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passive stretching, however, the most efficacious combination or stand-alone treatment to
24 improve shoulder range of motion and/or decrease pain has yet to be established in the literature.

26 The purpose of this paper was to attempt to present a new technique into the realm of shoulder
treatment, Primal Reflex Release Technique™ (PRRT™), which is currently absent from the
28 literature, but showing promising anecdotal results. The main goal of this treatment technique is
aimed at decreasing patient's pain. This is achieved through stimulation (facilitory tapping or
30 quick stretch) of either the contralateral agonist or ipsilateral antagonist muscle groups of
identified reactive sites (areas that are painful to fingertip transverse pressure). The mechanism
32 of action behind this technique is yet to be understood, nevertheless, there are several theories as
to how it could work that are currently being seen in other techniques throughout healthcare.

34 However, before we consider the mechanism through which PRRT™ may work, we must first
consider pain itself and what may result from it.

36

Pain is defined as “a more or less localized sensation of discomfort, distress, or agony, resulting
38 from the stimulation of specialized nerve endings.”¹ Once free nerve endings are stimulated,
there are two pathways for which pain can travel to the central nervous system: fast-sharp
40 neospinothalamic pathway (senses mechanical or thermal pain and transmits signals via small A
delta fibers) or slow-chronic paleospinothalamic pathway (senses chemical pain and transmits
42 signals via type C fibers). The majority of the fast-sharp pain fibers terminate in the thalamus
with very few terminating in the reticular areas of the brainstem. The slow-chronic pain fibers
44 however, mainly terminate in the reticular areas of the brainstem with only $\frac{1}{10}$ to $\frac{1}{4}$ of fibers
terminating at the thalamus. These reticular areas of the brainstem are not only important in pain

46 perception (communicate with cerebellum, cerebral cortex, and basal ganglia), but also are
excitatory in nature resulting in both increased arousal throughout the brain and increased
48 gamma efferent activity. Gamma efferent activity is responsible for innervating intrinsic
musculature (specifically muscle spindles which sense and maintain muscle length). Thus,
50 increased pain results in increased bulboreticular excitation causing increased facilitory gamma
efferent signals and therefore increased intrinsic muscle activity (AKA tone).

52
With a basic understanding of pain, the pathways that it uses, and the lasting effect, we can now
54 consider how PRRT™ may work. The main theory as to why many of the PRRT™ techniques
may work is based largely on Sherrington's second law, which states "when a muscle receives a
56 nerve impulse to contract, its antagonist receives simultaneously an impulse to relax."¹ This is
more commonly known as reciprocal innervation. Either cutaneous or nociceptive stimulation of
58 a body area (results in change of muscle length and tension which stimulates activity from
muscles spindles and golgi tendon organs) will cause a reflexive excitation resulting in
60 contraction of the underlying muscle along with an inhibitory signal to the ipsilateral antagonist
(AKA flexor reflex).² Simultaneously, as the nerve impulse synapses in the spinal cord to send
62 the contraction message down the motor neuron to the side stimulated, it also has synapses that
cross the spinal cord and cause inhibition of the agonist muscle group and excitation of the
64 antagonist (AKA crossed extensor reflex).² For example, cutaneous or pain stimulus to the right
biceps would cause the right biceps to contract and the right triceps to relax, while also resulting
66 in left biceps relaxation and left triceps contraction. This reflex fatigues within seconds,³ but
afterdischarge can prolong the time it takes for the muscle to return to baseline contraction status
68 (largely dependent on the strength of the stimulus with a stronger stimulus resulting in an

increased afterdischarge).² Many of the PRRT™ techniques use cutaneous stimulation of either
70 the ipsilateral antagonistic or contralateral agonist muscle groups to accomplish reciprocal
inhibition of select muscle groups.

72
The above-theorized mechanism of action can explain the majority of PRRT™ techniques,
74 however, along with reciprocal inhibition, there can also be stimulation of the negative stretch
reflex. A muscle that is suddenly shortened causes fewer nerve impulses to be sent from the
76 underlying muscle spindles (reflecting the shortened muscle length) and results in relaxation of
the muscle in order to maintain the resting length.² Both reciprocal innervation/inhibition and, to
78 some extent, the stretch reflex are common mechanisms of action behind many current
“traditional” physical therapy techniques (for example proprioceptive neuromuscular
80 facilitation).

82 A second theory that may come into play involves disrupted gamma activity (facilitory to
inhibitory and/or efferent to afferent). As described above, the slow-chronic pain pathway
84 eventually results in increased facilitory gamma efferent activity. It is proposed that the normal
resting balance between gamma activity is the result of presetting from higher control centers
86 such as the cerebellum, basal ganglia, and cerebral cortex. Due to the close communication
between the bulboreticular areas and those higher control centers it is theorized that recalcitrant
88 pain could lead to a higher preset of gamma efferent activity secondary to motor learning. There
are currently several osteopathic techniques that use this particular theory as the basic
90 mechanism of action, stating that correcting inappropriate proprioceptive information and
thereby decreasing gamma efferent signaling resets the balance between afferent and efferent

92 activity and ultimately leads to a more harmonious movement pattern.⁴ In this theory, the
PRRT™ techniques would provide an influx of proprioceptive information (afferent activity) to
94 allow for comparison to current preset efferent activity and therefore adjustments made to correct
for the heightened baseline activity.

96
A third theory, based on the thought that people can remain in heightened states of sympathetic
98 activity following injury or recalcitrant pain,⁵ argues that several of the PRRT™ techniques
assist in stimulating the vagus nerve (parasympathetic nervous system), which helps to restore
100 homeostasis and/or decrease pain perception. There have been several studies that have looked
at the effect of low level vagal nerve stimulation in regard to people with depression or chronic
102 pain and have found that low level stimulation results in pro-nociceptive effect (decreased pain
perception).^{6,7} The difficulty applying this theory to PRRT™ is how exactly the vagal nerve is
104 being stimulated and can short term stimulation produce the same results as a continuous
stimulation which was used in the studies.

106
Although these are three of the main theories behind why PRRT™ may work, one must also
108 consider everything else that is being fired while attempting to stimulate select muscles (for
instance, golgi tendon organs, muscle spindles, cutaneous receptors, joint receptors, possibly
110 nociceptors, etc).⁸ It is possible that all of the tapping/stroking/quick stretch is simply gating
pain. The point is, why or how PRRT™ works is still unknown. However, despite this,
112 PRRT™ is being used and is resulting in positive anecdotal results. The following case study is
one such example.

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THE CASE:

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Patient History

118 The patient was a 55 year old sedentary African American male with chief complaint of
intermittent right shoulder pain/numbness that extended down his lateral arm to his elbow with
120 over-shoulder level elevation or cold weather. The patient rated an average pain of 4-5/10 and
worst of 7-8/10 and best of 0/10 (with rest) on a 10mm visual analog scale (VAS). The patient
122 was referred to physical therapy by his primary physician with a diagnosis of bilateral shoulder
tendonitis; however, per the patient there was only difficulty with the right shoulder. No specific
124 mechanism of injury was reported, but rather a gradual onset 2 years prior which had been
worsening over the past year. The patient sought treatment via his physician a year ago when the
126 symptoms began to worsen and was prescribed pain medication (patient couldn't recall the name
of the medication) which had minimal to no effect. No imaging had been taken and no other
128 health problems, major accidents or surgeries were specified. The patient reported a history of
smoking and stated he was taking Naproxen PRN (as needed). The patient had retired from the
130 air force nine years prior and stated that he had led a very sedentary lifestyle since. The patient
stated his goal for therapy was to regain full, pain-free use of his right upper extremity for over-
132 shoulder level motions to allow for lifting/carrying of objects.

134 Although this case was not unique in presentation, this particular patient was selected because
his case was relatively uncomplicated (no co-morbidities/confounding factors) which helps to
136 eliminate biases and make for an easier match to the general population. Despite the limited
complications, one factor that initially appeared as though it may affect the outcome of this

138 treatment was that this patient wasn't entirely comfortable about being treated by a student
physical therapist and needed reassurance about credentials prior to beginning the initial
140 evaluation.

142 **Examination**

On first observation, the patient presented with poor to fair sitting/standing posture with rounded
144 shoulders, protruded head position (majority of ear protruding in front of the patient's shoulders)
and winging scapula bilaterally (left > right). All of these measurements were based solely on
146 subjective observation as there are no objective quantification techniques to my knowledge.

148 Following general observation of the patient, the cervical spine (CSP) was evaluated first given
its proximity to the shoulders and the symptom described as "numbness." A McKenzie screen
150 was used (single test of CSP flexion, extension, protrusion, retraction, bilateral sidebend and
rotation followed by repetitions of single motions) and revealed cervical range of motion (ROM)
152 within normal limits (WNL), except minimal limitation (<25%) with cervical retraction.

Repeated cervical retraction (20 repetitions) in sitting abolished numbness in the patient's right
154 lateral arm, however did not relieve the pain associated with over-shoulder level motion. With a
positive partial abolishment of symptoms following cervical movement, it was evident that a
156 quick screen for neurological involvement was indicated. A quick screen for intact sensation and
reflexes was performed. Using light finger-tip brushing on both upper extremities at the same
158 time, the patient was asked to identify if it felt the same or different side to side to indicate any
altered sensation to light touch. Patient identified no altered sensation. Reflexes for the upper

160 extremities were carried out in a conventional manner with the patient seated. Bilateral biceps
brachii, triceps brachii and brachioradialis reflexes were normal (2+).

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Since cervical retraction accounted for only a portion of the patient's symptoms and there did not
164 appear to be any other neurological involvement, the patient's shoulders were evaluated next.

Shoulder active range of motion (AROM), which was taken in sitting (**see Table 1**), revealed full
166 painful elevation bilaterally with compensatory strategies used on the right (positive shoulder
shrug). The patient also displayed disrupted scapulo-humeral rhythm (left > right). Manual
168 muscle testing, performed as described by Reese, 2005⁹, revealed decreased strength and pain
with resisted elevation (right > left), compensatory strategies on the right with elevation,
170 decreased scapular strength (right > left), and decreased rotator cuff musculature (**see Table 2**).

Passive range of motion (PROM) with the patient in supine was WNL bilaterally and without
172 pain.

174 At this point in the examination, there appeared to be several options that could be the root cause
of this patient's symptoms including an impingement syndrome, acromioclavicular pathology, or
176 contractile dysfunction of the rotator cuff musculature. Special tests with moderate to good
reliability/validity were selected to assist with ruling in/out the possible causes for the painful
178 elevation and compensatory strategies being observed. All special tests were executed as
described in Dutton, 2004¹⁰. Patient displayed a positive AC shear (pain replication) and Near
180 impingement test (superficial and superior pain reproduction) on the left and a positive O'Brien's
Active Compression test (superficial pain reproduction), Cross-over Impingement test
182 (superficial pain both superiorly and in the pectoral region), Hawkins-Kennedy test (pain

replication within the shoulder), and Neer impingement test (pain replication within the
184 shoulder) on the right (refer to **Table 3** for accuracy, sensitivity and specificity measures for
these tests^{10, 11, 12}). These tests seemed to point to an impingement syndrome on the right and an
186 AC pathology on the left.

188 The last part of the examination was palpation, which was performed in accordance with the
PRRT™ examination. For this, the patient was positioned in supine with head supported on a
190 pillow and palpated for tenderness/reactive areas by using fingertips to gently rub transversely
across select muscles alternating from right to left. The patient was asked if there was tenderness
192 and if so which was worse (right or left), while also being observed for signs of discomfort
(audible noise, facial expression, or pulling away from the stimulus). The following areas were
194 palpated in this manner: suboccipitals, masseters, sternocleidomastoids, scalenes, upper
trapezius, levator scapula, middle trapezius/rhomboids, infraspinatus, supraspinatus, and
196 pectoralis minor. The patient was reactive on the right > left in all of the above areas except no
tenderness over the middle trapezius/rhomboids or the pectoralis minors. Tenderness/reactivity
198 to this mild stimulus suggested that this particular patient could be a good candidate for PRRT.
In addition to the reactivity, this patient also had a history of recalcitrant pain (possibly more
200 effectiveness based on theories of action) and was not displaying specific patterns of restriction.

202 In summary, following the entire examination/evaluation the physical therapy working diagnosis
was secondary impingement syndrome in the right shoulder and acromioclavicular pathology in
204 the left shoulder. In addition to those diagnoses, the patient had increased sensitivity/reactivity

on the right throughout the cervical/shoulder complex which could have been contributing
206 further to his secondary impingement.

208 **Intervention/Outcome**

PRRT™ was started immediately following the examination with patient consent after
210 explaining that the following intervention was about using reflexes to turn off muscles and in
order to achieve this he must be caught off guard. The patient was skeptical but stated he would
212 give it a try. With the patient in supine with head supported on a pillow, he was treated using
PRRT™ to address the increased tenderness/reactivity on the right through either stimulation of
214 the contralateral agonist or ipsilateral antagonist musculature (**see appendix for description of
techniques**). The techniques were performed in the order they are presented in the appendix and
216 after performing each technique the initial tender areas were re-palpated to assess for change. If
the initial technique didn't result in abolishment of the increased reactivity, a different technique
218 was attempted (for example, switching from ipsilateral agonist to contralateral antagonist). This
was repeated until the patient was no longer tender or reactive at any of the locations as was
220 initially.

222 Once the patient no longer had any increased reactivity, he was asked to sit up and move his
upper extremities through elevation. The result was full, pain-free ROM bilaterally, except 1/10
224 pain in left shoulder at end-range elevation. The disrupted scapulo-humeral rhythm was still
present (left > right), however, there were no longer any compensatory strategies being used on
226 the right as was initially seen. The patient also moved through full elevation range of motion at a
much quicker/spontaneous pace than was initially observed. Since the patient no longer had pain

228 with elevation, the rest of the initial treatment consisted of strengthening exercises for the
scapular and rotator cuff musculature (included thera-band rows, internal and external rotation,
230 2# dumbbell flexion/scaption/extension to 90', prone shoulder extension with arms by sides,
doorway pec stretch, and UBE), repeated cervical retraction in sitting, and education on neutral
232 posture. The patient was extremely pleased with his progress at that point, but was warned about
possible soreness given his current level of activity.

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Per the MD, the patient was to be seen two times per week for four weeks. At the next visit two
236 days later, the patient still had full and pain-free ROM bilaterally. If the patient had returned
with pain a quick re-examination (same as initial examination) would have been performed to
238 test for reactivity and PRRT™ would have been used again. If the patient had not show any
signs of improvement following use of the PRRT™ within 2-4 sessions (no decrease in reactivity
240 or no lasting effects), it would no longer have been included in the plan of care. Subsequent
treatments for the patient consisted of exercises to improve scapulo-humeral rhythm,
242 proprioceptive awareness, strength and posture. The patient was provided with a thera-band and
a home-exercise program (HEP) that included the majority of the strengthening and stretching he
244 was completing in therapy.

246 Although this patient was making quick progress and was to be seen for four weeks, he was only
seen for five visits total. He was independent in his HEP within three visits which was
248 promising; however, he missed his third week due to a death in the family and his fourth week
secondary to some type of infection that required hospitalization and antibiotics. Following
250 these two missed weeks, he came to only one more therapy visit because he was feeling so good

and was independent in his HEP and essentially self-discharged. The patient was reminded that
252 without complying with his exercise program to continue strengthen musculature required to
maintain neutral posture, restore scapulo-humeral rhythm and arthrokinematics, his symptoms
254 would likely return. The patient acknowledged understanding this.

256 In summary, at the conclusion of treatment the patient had full and pain-free ROM bilaterally
and had >4/5 strength with all scapular/shoulder motions (see **table 4**). The patient's postural
258 awareness had improved and he was able to maintain neutral posture for >15 minutes without
cuing and no longer had limitation with cervical retraction. In addition, following the first two
260 visits, the patient had not experienced the "numbness" symptom that was initially described.

262 **DISCUSSION:**

264 The purpose of this paper was simply to introduce a new technique into the realm of shoulder
treatment. There is currently no literature regarding PRRT™ and only speculation into its
266 mechanism of action. However, despite the lack of literature, there are positive anecdotal results
being seen. PRRT™ does not appear to be a stand alone treatment, but does offer a new
268 technique as an adjunct to traditional physical therapy. As in this case, PRRT™ appeared to
allow for a quicker transition to pain-free strengthening which addressed the suspected root
270 cause of this patient's symptoms. Again, how or why PRRT™ works is not fully understood and
is only speculative at this time. However, if hypothesizing, if the increased reactivity was due to
272 imbalanced gamma gain and resulted in increased tone, it is possible this was adding to the
current problem of the secondary impingement syndrome. By abolishing the hyper-reactive

274 areas and resetting gamma gain, it may have allowed for improved awareness of
movement/control, increased sub-acromial space secondary to decreased humeral superior
276 translation, or decreased resistance to movement. All of which would/could result in decreased
pain with elevation.

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Future studies need to begin to delve further into the mechanism of action behind PRRT™ and
280 complete comparative studies to attempt to establish validity and reliability data. Since PRRT™
appears to be best suited for decreasing pain, possibly pairing it against a modality such as
282 electrical stimulation may be a good place to start.

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Table 1: Active range of motion measurements for a 55 year old male with chronic shoulder pain.

	Left Shoulder	Right Shoulder
Flexion	WNL with pain (pain begins at 110°)	WNL with pain (begins at 94°) and (+) shrug sign
Abduction	WNL with pain (pain begins at 90°)	WNL with pain (begins at 90°) and (+) shrug sign
Internal Rotation	T7	T10 with pain
External Rotation	WNL	WNL

Table 2: Manual muscle test measurements for a 55 year old male with chronic shoulder pain.

	Left	Right
Shoulder Flexion	5/5	3/5 with pain and (+) shrug sign
Shoulder Abduction	4+/5 with pain	3/5 with pain and (+) shrug sign
Shoulder Internal Rotation	5/5	5/5
Shoulder External Rotation	5-/5	5-/5
Upper Trapezius	5/5	5/5
Middle Trapezius	4+/5	4+/5
Rhomboids	4+/5	4/5
Lower Trapezius	3/5	3-/5

Table 3: Accuracy, sensitivity, and specificity for acromioclavicular joint (ACJ) and shoulder impingement tests.

	Accuracy	Sensitivity	Specificity
O'Brien's active compression test	.92-.97 ¹² for ACJ pathology	.16-1.0 ¹² for ACJ pathology	.9-.925 ¹² for ACJ pathology
Cross-over impingement/Horizontal Adduction Test	.79 ¹² for ACJ pathology .48 ¹¹ for subacromial impingement	.77-1.0 ¹² for ACJ pathology .23 ¹¹ for subacromial impingement	.79 ¹² for ACJ pathology .82 ¹¹ for subacromial impingement
Neer Impingement Test	.68 ¹¹ for subacromial impingement	.46-.93 ^{10,11} for subacromial impingement	.69 ¹¹ for subacromial impingement
Hawkins-Kennedy Impingement test	.70 ¹¹ for subacromial impingement	.62-.78 ^{10,11} for subacromial impingement	.66 ¹¹ for subacromial impingement

Table 4: Summary of 55 year old male with chronic shoulder pain on initial versus at discharge in regards to ROM, MMT, and pain rating via VAS.

	Initial		Final	
STRENGTH	Left	Right	Left	Right
Shoulder Flexion	5/5	3/5 with pain and (+) shrug sign	5/5	4+/5
Shoulder Abduction	4+/5 with pain	3/5 with pain and (+) shrug sign	5-/5	4+/5
Shoulder Internal Rotation	5/5	5/5	5/5	5/5
Shoulder External Rotation	5-/5	5-/5	5/5	5/5
Upper Trapezius	5/5	5/5	5/5	5/5
Middle Trapezius	4+/5	4+/5	5-/5	5-/5
Rhomboids	4+/5	4/5	4+/5	4+/5
Lower Trapezius	3/5	3-/5	4/5	4/5
ROM	Left	Right	Left	Right
Flexion	WNL with pain (pain begins at 110°)	WNL with pain (begins at 94°) and (+) shrug sign	WNL (1/10 pain with full elevation)	WNL
Abduction	WNL with pain (pain begins at 90°)	WNL with pain (begins at 90°) and (+) shrug sign	WNL	WNL
Internal Rotation	T7	T10 with pain	T7	T10
External Rotation	WNL	WNL	WNL	WNL
PAIN RATING (VAS)	7-8/10 with over-shoulder level elevation		Occasionally 1/10 on left only with end range elevation	